

## 8.405-2 Ordering procedures for services requiring a statement of work.

(a) *General. Ordering activities shall* use the procedures in this subsection when ordering services priced at hourly rates as established by the schedule contracts. The applicable services will be identified in the Federal Supply Schedule publications and the contractor's pricelists. For establishing BPAs and for orders under BPAs see [8.405-3](#).

(b) *Statements of Work (SOWs).* All Statements of Work *shall* include a description of work to be performed; location of work; period of performance; deliverable schedule; applicable performance standards; and any special requirements (*e.g.*, security clearances, travel, special knowledge). To the maximum extent practicable, agency requirements *shall* be performance-based statements (see subpart 37.6).

(c) *Request for Quotation procedures.* The *ordering activity must* provide the request for quotation (RFQ), which includes the statement of work and evaluation criteria (*e.g.*, experience and *past performance*), to schedule contractors that *offer* services that will meet the agency's needs. The RFQ may be posted to GSA's electronic RFQ system, eBuy (see [8.402\(d\)](#)).

(1) *Orders at, or below, the micro-purchase threshold.* *Ordering activities may* place orders at, or below, the *micro-purchase threshold* with any Federal Supply Schedule contractor that can meet the agency's needs. The *ordering activity should* attempt to distribute orders among contractors.

(2) *For orders exceeding the micro-purchase threshold, but not exceeding the simplified acquisition threshold.*

(i) The *ordering activity shall* develop a statement of work, in accordance with [8.405-2\(b\)](#).

(ii) The *ordering activity shall* provide the RFQ (including the statement of work and evaluation criteria) to at least three schedule contractors that *offer* services that will meet the agency's needs or document the circumstances for restricting consideration to fewer than three schedule contractors based on one of the reasons at [8.405-6](#) (a).

(iii) The *ordering activity shall* specify the type of order (*i.e.*, firm-fixed-price, labor-hour) for the services identified in the statement of work. The *contracting officer should* establish firm-fixed-prices, as appropriate.

(3) For proposed orders exceeding the *simplified acquisition threshold*. In addition to meeting the requirements of [8.405-2\(c\)\(2\)\(i\)](#) and (iii), the following procedures apply:

(i) Each order *shall* be placed on a competitive basis in accordance with (c)(3)(ii) and (iii) of this section, unless this requirement is waived on the basis of a justification that is prepared and approved in accordance with [8.405-6](#) .

(ii) The *ordering activity contracting officer shall* provide an RFQ that includes a statement of work and the evaluation criteria.

(iii) The *ordering activity contracting officer shall-*

- (A) Post the RFQ on eBuy to afford all schedule contractors offering the required services under the appropriate multiple-award schedule(s) an opportunity to submit a quote; or
- (B) Provide the RFQ to as many schedule contractors as practicable, consistent with *market research* appropriate to the circumstances, to reasonably ensure that quotes will be received from at least three contractors that can fulfill the requirements. When fewer than three quotes are received from schedule contractors that can fulfill the requirements, the *contracting officer shall* prepare a written determination to explain that no additional contractors capable of fulfilling the requirements could be identified despite reasonable efforts to do so. The determination *must* clearly explain efforts made to obtain quotes from at least three schedule contractors.
- (C) Ensure all quotes received are fairly considered and award is made in accordance with the evaluation criteria in the RFQ.
- (4) The *ordering activity shall* provide the RFQ (including the statement of work and the evaluation criteria) to any schedule contractor who requests a copy of it.
- (d) *Evaluation.* The *ordering activity shall* evaluate all responses received using the evaluation criteria provided to the schedule contractors. The *ordering activity* is responsible for considering the level of effort and the mix of labor proposed to perform a specific task being ordered, and for determining that the total price is reasonable. Place the order with the schedule contractor that represents the *best value* (see [8.404\(d\)](#) and [8.405-4](#)). After award, *ordering activities should* provide timely notification to unsuccessful *offerors*. If an unsuccessful *offeror* requests information on an award that was based on factors other than price alone, a brief explanation of the basis for the award decision *shall* be provided.
- (e) *Use of time-and-materials and labor-hour orders for services.* When placing a time-and-materials or labor-hour order for services, see [8.404\(h\)](#).
- (f) Minimum documentation. The *ordering activity shall* document-
- (1) The schedule contracts considered, noting the contractor from which the service was purchased;
  - (2) A description of the service purchased;
  - (3) The amount paid;
  - (4) The evaluation methodology used in selecting the contractor to receive the order;
  - (5) The rationale for any tradeoffs in making the selection;
  - (6) The price reasonableness determination required by paragraph (d) of this subsection;
  - (7) The rationale for using other than-
    - (i) A firm-fixed price order; or
    - (ii) A performance-based order; and
  - (8) When an order exceeds the *simplified acquisition threshold*, evidence of compliance with the ordering procedures at [8.405-2\(c\)](#).

**Parent topic:** [8.405 Ordering procedures for Federal Supply Schedules.](#)