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13-3. PMR Reviews

a. When conducting a PMR, the reviewer will perform the following tasks:

- 1) Utilize the GPC PMR Toolkit located in PCF.
- 2) Identify patterns of noncompliance, determine the magnitude of the deficiencies, and seek the root causes of problem areas.
- 3) Pursue systemic issues.
- 4) Teach systems, processes, and procedures, and spread innovative ideas.
- 5) Identify responsibilities for corrective action.
- 6) Train those inspected and, as appropriate, those conducting the reviews.
- 7) Brief leadership on results.
- 8) Make recommendations when appropriate.
- 9) Verify the implementation of those recommendations.

Parent topic: [CHAPTER 13 - MANAGEMENT REVIEWS](#)